



West Concord Pharmacy
1212 Main Street
Concord, MA 01742
TEL. 978-369-3100
FAX 978-371-1613
CONCORDMS@DINNOHEALTH.COM



School Year 2018/2019

Dear Middlesex Students and Family Members,

We'd like to take this opportunity to introduce ourselves: the staff at West Concord Pharmacy. We've been serving the Cruz Health Care Center for several years and have built a close, effective relationship with the nurses and prescribers who provide health care to Middlesex students. Prescriptions written by the health center staff are filled and delivered to the School on a daily basis. Non-schedule medications can be filled at any pharmacy but if you choose, you may establish an account by completing and sending the attached forms. In the case of schedule medications the Cruz Health Center has an obligation to comply with state regulations regarding packaging, administration and dispensing of medication. **For this reason, at the request of the Middlesex Health Care Center Director, Meg McLaughlin, NP, all schedule medications (i.e. stimulants, narcotics, benzodiazepines) are required to be filled at the West Concord Pharmacy.** With your permission, our staff will be contacting Middlesex families' prescribers for needed prescriptions and will bill for copays and medication costs directly with you. We will also be facilitating the dispensing/labeling of medication needed when students leave campus for weekends or vacations.

If your student is taking a schedule medication or you would like to establish an account, we will need you to provide us with consent, contact, and billing information. Please complete the attached forms and return them to the West Concord Pharmacy. Of course, all health and billing information is kept private and secure. A copy of our HIPAA policy is attached. Please sign and return the acknowledgment form on its last page. In addition, please tell your physician that West Concord Pharmacy may be contacting them should your student need an updated prescription. Our pharmacy will be offering flu immunizations at the school in the fall which we will be submitted to your insurance plan if we have your information on file.

We accept any insurance that allow us to contract with them, including all major national health insurance providers. Our pharmacy honors VISA, MC, AMEX , DISCOVER and HSA cards. We stock a variety of items not regularly found in chain stores. We deliver daily to campus and have developed an emergency medication protocol with the health center staff. Our family-owned pharmacy prides itself on providing excellent customer service and practical health care advice. We look forward to being your student's local pharmacy.

Please contact us with any questions or concerns.

Sincerely,

Diane Thilk Briner, RPh
Pharmacy Manager

Saad Dinno/Raied Dinno
Owners, Dinno Health