

## **Middlesex School Technology F.A.Q.'s For Day Students**

**Q. How do I connect with the school from home?**

A. Each student is given a Middlesex School G-mail and Moodle account. Our technology orientation program will outline how student access these accounts.

**Q. Can I use the Library services from home?**

A. The school has a Library Web Page that has links to many of our research databases. Some of these will only work on the Middlesex School campus network. There are some databases for which students can obtain a password to gain access from home. Students request passwords for these databases from Jeff Smith, the Director of the Warburg Library.

**Q. How do I get my personal laptop computer connected to the network?**

Students will be able to access our network immediately upon arriving on campus by choosing the MXSchool network from their wireless setting. If you have trouble students can make an appointment, or bring their computer to the Technology Office located in Eliot Hall.

**Q. How do I print when I am at school?**

A. Students have many ways to print. Networked printers are available in the Technology Center in Eliot Hall and/or the Library Tech Room.

**Q. What do I do if my connection to the school's system is not working properly? Whom do I contact?**

A. Day students experiencing problems connecting to any Middlesex School system should contact the Technology Helpdesk at [helpdesk@mxschool.edu](mailto:helpdesk@mxschool.edu) or call 978-371-6099. Our Help Desk will attempt to determine the problem.