

## Middlesex School Technology F.A.Q.'s

**Q. What Technology Services do I receive in my dorm room?**

A. Every dorm room has a data connection which connects to the Middlesex network. Wireless is also available throughout the dormitory. Through this connection students can have access to their Middlesex G-mail, the Internet, Moodle, and the Library's on-line card catalog/other research sources.

**Q. Can I use the Library services in my room?**

A. The library is directly accessible to all students via the Internet. Simply go to the Middlesex Website ([www.mxschool.edu](http://www.mxschool.edu)) and select the Library page. From there you may select the online catalog or one of the many databases the Warburg Library makes available to our community.

**Q. Does Middlesex School make computers available to students who do not have a computer in their dorm room?**

A. Middlesex School maintains two student accessible technology rooms, one in the Warburg Library and one in Eliot Hall. The Technology Center in Eliot Hall is open from 8:00 A.M. to 4:30 P.M. Monday through Friday, and 8:00 A.M. to 12:00 P.M. Saturdays. The Warburg Library is open from 8:00 A.M. to 10:00 P.M. Monday through Friday, 8:00 A.M. to 12:00 P.M. Saturdays, and from 5 P.M. to 9:00 P.M. Sundays.

**Q. Are computers available in classrooms?**

A. All of our classrooms are connected to our wireless network, and students with wireless enabled devices are able to connect automatically by choosing the appropriate wireless host.

**Q. How do I get my computer connected to the network?**

A. All of our Dorms have access to both wired and wireless connections. In order to connect to the network you must have a computer that is capable to connect to a wireless network. The MX School network is open, yet secured through our school's firewall, and monitoring system. Our orientation program will outline how student access accounts, but students should be able to access our internet services immediately. Finally, should you experience a problem with your network connection after the start of the school year, the technology office staff located in Eliot Hall will be available to assist each student.

**Q. How do I print documents?**

A. Students have many ways to print. Many students bring their own printers with them to school which is perfectly fine. However, if you do not have your own printer, you can use the printer in your dorm's computer area. Another option is to access networked printers in the Technology Center and/or the Library.

**Q. Will I have unlimited access to the Internet?**

A. We allow our students to spend as much time as they need to research topics on the Internet. However, we have installed a firewall and monitoring system that controls internet access for safety reasons. Web filtering software is deployed throughout the campus network as well. Wireless internet access is restricted between the hours of 12:00 am 5:30 am.

**Q. What do I do if my computer is not working properly?**

A. You can make an appointment to bring your computer to the Technology Center in Eliot Hall. The Help Desk will attempt to determine and repair the problem. If we are not successful, the student will be notified and provided with options for return or warranty services.