

Middlesex School Technology F.A.Q.'s For Day Students

- Q. What services do I receive from my home computer? How do I access the school's system from home?**
- A. Day students can access some of Middlesex School's network from home. Every student is given an Middlesex School G-mail account. If you have Internet service at home you can simply go to www.gmail.com and login to your provided e-mail account. Day students will find that this is their main connection with the school.
- Q. Can I use the Library services from home?**
- A. The school has a Library Web Page that has links to many of our research databases. Some of these will only work on the Middlesex School campus network. There are some databases for which students can obtain a password to gain access from home. Students request passwords for these databases from Jeff Smith, the Director of the Warburg Library.
- Q. How do I get my personal laptop computer connected to the network?**
- You can make an appointment to bring your computer into the Technology Office located in Eliot Hall. We will provide each day student with accounts on the school's MXMOODLE server which will have links to some of the software we use here at Middlesex. MXMOODLE is accessible from anywhere.
- Q. How do I print when I am at school?**
- A. Students have many ways to print. Networked printers are available in the Technology Center in Eliot Hall and/or the Library Tech Room. Every student is assigned an account on our network. The student can place a document in his/her personal directory, come to one of the centers, open the document, and print it out.
- Q. What do I do if my connection to the school's system is not working properly? Whom do I contact?**
- A. Day students experiencing problems connecting to Middlesex School sites should contact the Technology Helpdesk at helpdesk@mxschool.edu or call 978-371-6099. Our Help Desk will attempt to determine the problem and walk you through a correction in your configuration. If this is not successful, the computer may have to be brought in to our offices, so we can try to determine a solution.